



Auflage: 1st edition 2009
Seiten: 174
Abbildungen: 41
Einband: Hardcover
ISBN: 978-1-85097-121-4
Artikelnr.: 31351
Erschienen: 09/2009

Preis: 42.00 €
Änderungen vorbehalten!

Quintessenz Verlags-GmbH
Ifenpfad 2-4
12107 Berlin
Tel.: 030/76180-5
Fax.: 030/76180-692
Web: www.quintessenz.de
E-Mail: buch@quintessenz.de

Buch-Information

Hrsg.: Slater, Mabel
Titel: Dental Team Companion
Reihe: QuintEssentials of Dental Practice

Kurztext:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

Contens

Putting the patient first

Chapter 01: Changing society: moving with the times

Chapter 02: Understanding and respect: caring for patients with special needs

Chapter 03: Patient interaction: engendering trust and confidence

Chapter 04: Handling patient complaints: negative to positive outcomes

Chapter 05: Making the working environment safe

Culture of the workplace

Chapter 06: The workplace

Chapter 07: Team roles and responsibilities

Chapter 08: Efficiency and effectiveness

Chapter 09: Stress avoidance

Chapter 10: Handling disputes

Chapter 11: Companies and commerce

Chapter 12: Working with company representatives

Professionalism?

Chapter 13: What is professionalism?

Chapter 14: Confidentiality, consent and recording keeping

Chapter 15: Observing regulations

Chapter 16: Keeping up to date

Fachgebiet(e): Praxismanagement, Zahnheilkunde allgemein